**Important Notice**

**Closure of South Green Surgery**

19th February 2025

Dear Patient

As a registered patient of South Green Surgery, we are writing to inform you that our applications to close South Green Surgery and to merge with The New Surgery, Billericay have been approved by the local NHS decision making body.

This means that the South Green Surgery site will be permanently closing on Tuesday 11th March 2025.

You do not need to do anything as your medical records and patient registration will be automatically transferred over to The New Surgery.

Please be assured that any current treatment, medication, investigations and/or referrals will remain in place and will not be affected by the merger.

All routine prescriptions will continue to be sent to your usual nominated pharmacy.

**New contact details**

From **Wednesday 12th March 2025** please use the following contact methods for The New Surgery to arrange an appointment or for any queries.

* Telephone: 01277 633144
* In Person: The New Surgery, 27 Stock Rd, Billericay CM12 0AH
* Website via eConsult: [www.thenewsurgerybillericay.nhs.uk](http://www.thenewsurgerybillericay.nhs.uk)
* Email (for non-medical queries): admin.mailboxf81045@nhs.net
* You can also contact us on the NHS App

**Key Dates**

To enable the electronic merger of all patient records South Green Surgery will close early at 2.00pm on Wednesday 26th February 2025 and will reopen at 8.00am on Thursday 27th February 2025. If you require urgent medical assistance during this time please contact NHS 111.

The South Green Surgery site will close permanently at 6.30pm on Tuesday 11th March 2025. Patients will be seen at The New Surgery from Wednesday 12th March 2025.

**Why is this happening?**

This move was necessary because we were served notice by our landlord to vacate the South Green Surgery site by 31 March 2025. With the short timescales available we were unable to identify appropriate alternative premises in the area to relocate services to. We identified the merger with The New Surgery as the best way to ensure continuity of care for our patients.

As part of our patient engagement we provided a set of Frequently Asked Questions. These remain available on our website at [www.southgreensurgery.co.uk](http://www.southgreensurgery.co.uk) or please speak to a member of the reception team if you would like a copy.

We recognise that this may cause concern for many of our patients and we want to reassure you that we will make every effort to ensure transition is as smooth as possible. We would also like to thank everyone who provided feedback to us during our recent patient engagement.

If you have any questions or concerns regarding this closure, please do not hesitate to contact us via email at websouthgreen@nhs.net, by telephone on 01277 651702 or visit our website at [www.southgreensurgery.co.uk](http://www.southgreensurgery.co.uk) for further information.

Yours Sincerely

*Elaine Hemmings*

Practice Manager